



**BRUNEI DARUSSALAM STANDARD
PIAWAI BRUNEI DARUSSALAM**

PBD 32:2017

TOURIST SERVICES STANDARD

- PUBLIC TOILET

**NATIONAL STANDARDS COUNCIL
BRUNEI DARUSSALAM**

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The Brunei Darussalam Standards are subject to periodical review according to the current needs of the local industries and to keep abreast of progress in the industries concerned. Suggestions of amendments will be recorded and in due course brought to the notice of the committees concerned.

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- 1) *Brunei Darussalam Standards are subjects to periodic review and references to technological changes and new developments. Any changes made hereafter are documented through the issue of either amendments or revisions.*
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Amendments issued since publication

Amendment No.	Date of issue	Text affected

Brief Intro on National Standards Council

Formed in 2009, the Council is envisioned to act as the body responsible for strengthening and monitoring standards and conformance in Brunei Darussalam. Its members encompass multiple agencies across the Government, industry and consumer interests and are envisaged to provide policy direction that will firm up national initiatives to create and stimulate sustainable economic growth. In this endeavour, factors such as the creation and promotion of awareness on consumer safety and interests will also form part of the main scope of the council.

The work of the council is facilitated by the National Standards Centre (NSC), under the Ministry of Energy, Manpower and Industry. With the main role of strengthening the capacity and sustainability of the national standards infrastructure, the NSC has been instructed to act as a body that provides a platform to complement the formation of the Council.

On matters pertaining to the development of national standards i.e. Piawai Brunei Darussalam (PBD), the management of activities are monitored through the formation of National Standards Committees. Clustered based on the scope of its industry, the work of developing PBD stands guided by international practice with the involvement of multiple agencies across the Government, industry and public as a whole.

Further Information on Piawai Brunei Darussalam, Please Contact:

National Standards Centre
Ministry of Energy, Manpower and Industry
B19, Simpang 32-15, Flat Anggerek Desa, BB8810
Office No: +6732333964
Email: standarddevelopment@memi.gov.bn

CONTENT

Table of Contents

Brief Introduction on National Standards Council	ii
Committee Representation	v-vi
Foreword	vii
1 Public Toilets Standard – Criteria	1
1.1 Introduction	1
1.2 Scope	1
1.3 Terms & Definition	1
1.3.1 Public Toilet.....	1
1.3.2 Waste Management.....	1
1.3.3 Cubicle	1
1.3.4 Visitor	2
1.4 Design of Public Toilets	2
1.4.1 General.....	2
1.5 Design and Environmental Management System.....	2
1.5.1 Good waste water management system and standardized water treatment system	2
1.5.2 Pleasant landscape and design	2
1.5.3 Clear public toilet signboards	3
1.5.4 Encourage the appropriate use of the toilet and importance of hygiene	3
1.5.5 Disabled and elderly facilities.....	3
1.5.6 Female toilet	3
1.6 Amenities and facilities	4
1.6.1 Appropriate space for each cubicle.....	4
1.6.2 Sufficient provision of amenities	4
1.6.3 Coat hangers and ledges in cubicles.....	4
1.7 Cleaning, Clean and Cleanliness	4
1.7.1 Cleaning	4
1.7.2 Clean, Cleanliness.....	4
1.7.3 Adequate air circulation & ventilation system.....	4
1.7.4 Good smell and no dirty areas.....	4
1.7.5 Floors should be kept clean and dry.....	4

1.7.6	Trained personnel on the facility for cleaning and maintenance.	5
1.7.7	Customers' suggestion box	5
1.7.8	Regular cleaning of the toilet premises	5
1.7.9	Regular maintenance of the toilet premises	6
1.8	Safety.....	6
1.8.1	Adequate lighting.....	6
1.8.2	Public location	6
1.8.3	No slippery ground or surface.....	6
1.8.4	Firm construction	7
1.8.5	Cleaning Agent	7

COMMITTEE REPRESENTATION

The Technical Committee on Tourism for Tourist Services Standard was entrusted by the Ministry of Primary Resources and Tourism for the preparation of this Brunei Darussalam Standard. The members of the Technical Committee are as follows:-

Chair and Co-Chair

Name	Organization
Pg. Junaidi Pg. Hj Bakar	: Bandar Seri Begawan Municipal Board
Malati binti Hj Abdul Ghani	: Tourism Development Department

Secretariat

Name	Organization
Affandi bin Hj Alias	: Tourism Development Department
Hjh Fatillah Amalina binti Haji Abdullah	: Tourism Development Department
Muhammad Azri bin Ahmad	: Tourism Development Department

Members

Name	Organization
Dyg Hjh Siti Shamsiah binti HA Samad	: Ministry of Health
Dr. Mohd Hussein bin Abdullah	: Ministry of Health
Dyg Nurul Zarrymah@ Nurul Nadzurah Zaini	: Ministry of Health
Dyg Ade Nurismah Azurine binti Hj Ismail (Representative to the Chairman of Tutong Municipal Department)	: Tutong Municipal Department
Dyg Siti Joriahati binti Johari	: Tutong District Office
Awg Yamin Ahmad bin Hj Abd Razak	: Belait District Office
Awg Mohammad Fadzil Yanie	: Belait District Office
Awg Sarih bin Tabung	: Kuala Belait and Seria District Office
Awg Md Amir bin Hj Mahmud	: Temburong District Office

Members

Name	Organization
Awg Habib Mohamad bin Hj Wan Junaidi	: Institute of Brunei Technical Education
Awg Walter Chong Meng Siong	: Institute of Brunei Technical Education
Dayangku Sofiaisheken binti Pg Shahminan	: Institute of Brunei Technical Education
Dyg Hjh Noorlela binti DPS Hj Abd Rahman	: National Standards Centre
Abdul Rani bin Siteh	: Persatuan Hotel-Hotel Brunei
Yang Di-Pertua Yang Berhormat Awang Haji Sabli Bin Haji Arsad	: Association of Travel Agents Brunei

Foreword

This Brunei Darussalam Standard (Piawai Brunei Darussalam) PBD 32:2017 was prepared by Technical Committee on Tourism Services.

The objective of this standard is to provide basic guidelines and ensure on cleanliness of public toilets. This standard is also referred with the ASEAN Public Toilet Standard published in January 2016 and PBD 12:2014 Building Guidelines and Requirement; Recommended Design Requirements for Design of Public Toilet. This public toilet standard will focus on four main criteria which are Design & Environmental Management System, Amenities & Facilities, Cleanliness and Safety.

1 Public Toilets Standard – Criteria

1.1 Introduction

A basic yet vital component in the tourism industry that can make or break the tourist experience is when the tourist has to use the toilet. These toilets need to be clean, hygienic, and complete with various amenities and facilities, located conveniently, well maintained and using proper waste management systems. This standard looks at common criteria that should be practiced at all public toilets in the ASEAN region.

1.2 Scope

The Public Toilets Standard is divided into four main criteria which recommend how a public toilet should be maintained: Design and Environmental Management System, Amenities and Facilities, Cleanliness and Safety.

A public toilet as defined by this standard is a room or booth shared by all people at all times for urination and defecation consisting of at least a bowl fitted with or without a seat (seating or squatting) and connected to a waste pipe and a flushing apparatus. This standard also focuses on public toilets frequented by tourists at places of interest/transit points/popular shopping areas.

1.3 Terms & Definition

1.3.1 Public Toilet

Public Toilet is a room or booth shared by all people for urination and defecation consisting of at least a bowl fitted with or without a seat (seating or squatting) and connected to a waste pipe and a flushing apparatus.

1.3.2 Waste Management

Waste management is the collection, transport, processing or disposal, managing and monitoring of waste materials. The term usually relates to materials produced by human activity, and the process is generally undertaken to reduce their effect on health, the environment or aesthetics. Waste management is a distinct practice from resource recovery which focuses on delaying the rate of consumption of natural resources. The management of wastes treats all materials as a single class, whether solid, liquid, gaseous or radioactive substances, and tried to reduce the harmful environmental impacts of each through different methods.

1.3.3 Cubicle

Booth or room for urination/defecation within the toilet. Often these have lockable doors for privacy and will either have a latrine, toilet paper, water bidet and dispenser, shelf and coat hanger.