



MINISTRY OF DEVELOPMENT  
NEGARA BRUNEI DARUSSALAM

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GUIDANCE DOCUMENT

QUALITY CONCEPTS  
AND  
DEFINITIONS

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## **FOREWORD**

This guidance document GD 4 has been prepared by the Construction Planning and Research Unit, Ministry of Development, Negara Brunei Darussalam.

In preparing this document, reference is made to BS 4778 Part 1:1987 (ISO 8402:1986) (International Terms), Part 2:1991 (Quality Concepts and Related Definitions) and BS 5532 Part 1:1978 (Statistical Terminology).

Compliance with this guidance document does not of itself confer immunity from legal obligations.

## **SECTION 1. GENERAL**

### **0 INTRODUCTION**

This guide gives concepts and defines terms that are in general use in the related fields of quality assurance, quality management, quality control and inspection. It is concerned only with terms that have a special meaning when used in the above environment.

### **1 SCOPE**

This guide gives, in a structured form, concepts, terms and definitions designed to aid communication in quality control, quality assurance and quality management.

### **2 ARRANGEMENT**

#### **2.1 General**

The definitions have been arranged by concepts instead of alphabetically; also many of the principal interface terms are preceded by an explanation of the concepts on which the definitions are based.

#### **2.2 Terms which merit special note**

##### **2.2.1 Defect**

Care should be taken in the use of this term. In the United Kingdom the term is frequently used for a product or service that is found to be unfit for its intended usage. Some national and international glossaries relate defect to a condition that renders an item unsafe or incapable of meeting functional or other customer expectation.